

## **BOOKING & PAYMENT CONDITIONS**

All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein below. All payments made within 10 days prior to the tour departure date will have to be paid via Bank Transfer / Demand Draft (no cheques will be accepted). PAN Card is mandatory for payments exceeding Rs. 50,000 or if value of file exceeds Rs. 2 lacs or equivalent Foreign currency. INR payments made towards the foreign exchange component of your tour will be calculated as per the ROE (rate of exchange) prevailing on the day of payment. Payment towards FX component made in INR has to come directly from the passenger keeping with RBI Guidelines. The card that is swiped for payment of the tour's foreign exchange should be of the client himself / herself. Client cannot use his /her card for payment of another person's foreign exchange component of the tour package except for his / her dependent parents and/ or child or children. The FX payment is a part of BTQ (Basic Travel Quota) of the Client. Client holding a passport issued by a country other than India will be required to make payment in foreign currency for the foreign currency component of the tour cost and not in INR.

- Tour prices are printed in our brochures. Please return duly signed and completed booking form to us or our appointed agents along with an initial deposit of 20% of the tour cost per person for all tour packages. This initial deposit amount is non-refundable or non-transferable in the event of cancellation / change of travel date of tour by the Clients.
- The Client must pay the balance amount 30 days prior to the date of departure of the Tour. If client fails to pay the balance amount within stipulated time when the booking shall be deemed to be cancelled and entire initial deposit will be forfeited and the passenger shall not be entitled to the refund of the same.
- All cheques / demand drafts to be payable in the name of "Papillon". Request our customers to insist on a printed Payment Acknowledgement slip for the payments made.
- You can also book the tour through our Preferred Sales Agent or Travel Agent.